

Coventry City Council
Minutes of the Meeting of Health and Social Care Scrutiny Board (5) held at 10.00
am on Wednesday, 11 October 2017

Present:

Members: Councillor D Gannon (Chair)
Councillor J Clifford
Councillor R Lancaster
Councillor T Mayer
Councillor C Miks
Councillor D Skinner

Co-Opted Members: David Spurgeon

Other Members: Councillor F Abbott, Cabinet Member for Adult Services

Other Representatives: Jo Dillon, Coventry and Rugby Clinical Commissioning Group (CCG)
David Eltringham, University Hospitals Coventry and Warwickshire (UHCW)
Andrea Green, Coventry and Rugby CCG
Brenda Howard, UHCW
Steven Jarman Davies, Coventry and Rugby CCG
Meghana Pandit, UHCW
Glynis Washington, Coventry and Rugby CCG
Tracey Wrench, Coventry and Warwickshire Partnership Trust (CWPT)

Employees:

V Castree, Place Directorate
P Fahy, People Directorate
L Knight, Place Directorate

Apologies: Councillors L Kelly, D Kershaw and M Lapsa

Public Business

15. Declarations of Interest

There were no declarations of interest.

16. Minutes

The minutes of the meeting held on 13th September, 2017 were signed as a true record. There were no matters arising.

17. **Maternity and Paediatrics Work Stream Update**

The board received a joint presentation which provided an update on progress with the Better Health, Better Care, Better Value Maternity and Paediatric Workstream. Meghana Pandit, University Hospitals Coventry and Warwickshire (UHCW), Jo Dillon, Coventry and Rugby Clinical Commissioning Group (CCG) and Brenda Howard, Programme Director for the Better Health, Better Care, Better Value programme attended the meeting for the consideration of this item. Councillor Abbott, Cabinet Member for Adult Services was also in attendance.

The presentation informed of the national vision for maternity services, to implement Better Births by 2020/21 which involved establishing a local maternity system (LMS) with the same scope as the Better Health, Better Care, Better Value programme. The requirement to establish the vision and plan to implement Better Births in the LMS in October 2017 was highlighted. Guidance was available in two key documents – The National Review, Better Births and the West Midlands Neonatal Service Review.

The key proposals for Better Births were personalised care; continuity of carer; safer care; better postnatal and perinatal mental health care; multi-professional working; working across boundaries; and a payment system. Further information was provided on each of these areas. The vision, metrics and examples of 5 high impact changes of the West Midlands Neonatal Review were detailed.

The presentation set out the vision for the Local Maternity System as follows: 'Work together to improve the health and wellbeing of mothers, mothers to be, babies and families in our local population, and our staff who provide the care'. The objectives were to implement Better Births; delivery of Saving Babies Lives Care Bundle; improving maternity safety and wellbeing; and implementing the recommendations of the West Midlands Neonatal Review. The key responsibility was to provide assurance to the STP Board that the Maternity and Paediatrics work stream was progressing well and would deliver the expected benefits in a timely manner. Reference was made to the early engagement that the CCG had undertaken between December 2016 and April 2017 and attention was drawn to the summary of the key findings.

The key challenges presented by the Local Maternity System were engagement from all stakeholders; the workforce implications as a result of the need to offer choice to mothers regarding place of birth and continuity of care; establishing community hubs and the financial implications; implementing the recommendations of the Neonatal Service Review; and digital platform development.

The presentation concluded with the next steps for the work stream which included further service user and stakeholder engagement; the submission of the Local Transformation Plan to NHS England by 30th October 2017; and the CCGs working alongside the LMS and establishing a Strategic Commissioning Programme Board to identify critical success factors and desired outcomes to transform maternity and paediatric services by 2020/21.

Members raised a number of issues in response to the presentation and responses were provided, matters raised included:

- A significant concern that the information provided in the presentation did not include all the information requested by the Chair, Councillor Gannon – an explanation for this was given at the start of the consideration of this item
- The details to be included in the submission to NHS England by the end of the month
- Whether there had been any financial costing or workforce figures yet
- A request for details relating to deadlines and submissions required by NHS England
- Clarification for the representatives present about the reduction in children's centres and community hubs in the city
- An explanation of the intention to merge data from the four separate organisations
- Further information about the payment system
- What was being done to ensure that pregnant women were aware of the dangers of alcohol and smoking
- The importance of sharing information with the Board as the work stream was progressed.

RESOLVED that:

(1) The contents of the presentation on the maternity and paediatric update be noted.

(2) The submission to be sent to NHS England by 30th October, 2017 to be circulated to members of the Board as soon as it has been approved by STP governance structures.

(3) To ensure effective scrutiny of the maternity and paediatric workstream, information on the finances and the workforce to be made available at future appropriate meetings of the Board.

18. System Performance and Winter Pressures

The board considered a briefing note and received a joint presentation which provided an update on the preparations for winter 2017/18 in order to manage pressures against health and social care including details on the key issues likely to impact on the system. David Eltringham, University Hospitals Coventry and Warwickshire (UHCW), Steven Jarman Davies and Glynis Washington, Coventry and Warwickshire Clinical Commissioning Group (CCG) and Tracey Wrench, Coventry and Warwickshire Partnership Trust (CWPT) attended the meeting for the consideration of this item. Councillor Abbott, Cabinet Member for Adult Services was also in attendance.

The briefing note referred to the requirement for the Coventry and Warwickshire A and E Delivery Board to submit a winter plan to NHS England identifying how the system intended to remain stable and resilient through the winter period. The plan was currently in draft form and would be developed through the Board prior to submission by 1st December, 2017.

The Board were informed that in many ways pressures experienced at winter continued to be felt beyond the winter period itself with parts of the system remaining under sustained pressure throughout the year, with over 1,000 attendances at A and Es across Coventry and Warwickshire each day and 270-300 patients admitted to hospital each day as emergency patients.

Key priorities to be addressed were:

- Working to ensure that there was enough capacity across health and social care
- Ensuring the system delivered care at the most appropriate level for the needs of patients and supporting more people within the community
- Redesigning the wider Urgent and Emergency Care system
- Ensuring the system was prepared for dealing with common expected winter illnesses and severe weather events
- Having an operational resilience network that enacted action plans at peak times through a robust escalation reporting management process.

The briefing note set out the key areas of learning from the previous year.

Reference was made to the key winter plan developments. A set of existing plans were already in place to support resilience over the winter period and further information including existing and additional action plans with delivery dates were set out in an appendix to the briefing note. Key elements to ensure resilience concerned: profiling of elective work and reducing bed occupancy; primary care provision; ambulance response; local authority; UHCW; flu campaign; communication; and system escalation. The plans for each of these areas were detailed.

The Board were informed of the key issues which could have a detrimental impact on the ability to sustain a resilient system which included Christmas and bank holiday demand; workforce capacity; weather and transport; overall risk management; and the Better Care Fund.

The presentation detailed the key priorities to be addressed in winter planning, highlighted the key areas of learning from 2016/17, and detailed the demand for A and E services. The key actions detailed in the winter plan also were set out along with the priorities for UHCW.

Members raised a number of issues in response to the presentation and responses were provided, matters raised included:

- Clarification as to whether the list of priorities changed each year or remained static
- Further information on the sharing of good practice and how this could be improved
- Clarification about the uptake of the flu vaccination by staff in the health sector and what was done to encourage employees to be vaccinated, including stopping the myths surrounding the vaccine, publicity campaigns and if staff had the opportunity to be vaccinated in their work environment e.g. residential homes

- Support for the Safe and Well service provided by West Midlands Fire Service and information about the partnership working with the Fire Service
- Whether there were lessons which could be learnt from the winter model at the Queen Elizabeth hospital, Birmingham
- Further information about nurse staffing redeployment to cover gaps in staffing at UHCW including levels of staffing in wards compared to clinics
- Details about the percentage of patients attending A and E with minor ailments compared to serious illnesses
- Information on primary care streaming
- The impact of Brexit on the recruitment and retention of staff at the hospital
- Further information about the senior decision makers at A and E
- Security at the hospital and the support given to the ex-military residents
- Details about the hospital response to the Chief Inspector of Hospitals, Professor Ted Baker, following his recent letter to all hospital Chief Executives calling for immediate action to improve safety in A and E
- Further details about the GP provision at A and E and what was being done to refer patients back to their own GPs
- What was being done to triage residents in social care, particularly the high risk cases, and were additional interventions put in place over the winter months
- What was being done to manage the delayed transfers of care and were other models being investigated e.g. Northumberland.

RESOLVED that:

(1) The update on the preparations for winter 2017/18 in order to manage pressures against health and social care be noted.

(2) The continued use of the Safe and Well Service provided by West Midlands Fire Service be endorsed.

(3) An update report on how the health system performed over the winter period be submitted to a future meeting of the Board before the end of the current municipal year.

(4) A report on health care integration be submitted to a future meeting of the Board.

(5) The health authority partners to use the City Councillors as a resource to help ensure that important health messages are delivered to Coventry residents.

(6) The information on the seasonal flu vaccination uptake for Coventry and Warwickshire be circulated to all Board members.

19. Outstanding Issues Report

The Board noted that all outstanding issues had been included in their work programme.

20. **Work Programme 2017-18**

The Board noted their work programme for the current municipal year including the arrangements for the workshop and formal meeting to be held on 18th October.

21. **Any other items of Public Business**

There were no additional items of public business.

(Meeting closed at 12.05 pm)